

# **Release Notes**

Release 2.6 October 2021

# **CCH Axcess™ Client Collaboration**

#### Welcome to CCH Axcess Client Collaboration Release 2.6

This bulletin provides important information about the 2.6 release of Client Collaboration. Please review this bulletin carefully. If you have any questions, additional information is available on CCH Support Online.

# **New in this Release - Firm User Updates**

## **Firm Administrative Updates**

None in this release.

#### Firm Requests Dashboard

None in this release.

# New in this Release - Taxpayer/Client Updates

## **Email Reminders**

Email reminders for outstanding tasks have been enhanced to indicate whether the specific recipient of the reminder has or has not completed that step. For instance, when the taxpayer has signed the engagement letter but the spouse has not, the spouse will be reminded to sign the engagement letter while the taxpayer's reminder will indicate that task is complete.

## **Common Updates**

#### **Enhanced Performance and Speed**

Back-end updates and improvements were made to enhance the overall performance and speed of the Client Collaboration platform for both the firm and client applications.

#### **Enhanced File Management & Storage**

All files (Document Locker, Engagement letter, and Document Request Lists) are now stored in a single unified file management area, providing a centralized back end for improved virus/malware scanning and handling duplicate file names, among other file management features.

# **Fixed in this Release - Client Updates**

#### **Downloading Tax Documents**

Client can now download tax documents even after the 8879 has been signed and completed.